

GUIDE TO SERVICES

- // Warranty
- // Acoustic Testing
- // SBEM Assessments
- // Air Pressure Testing
- // Home Information Packs
- // SAP Assessments (including EPC)
- // Code for Sustainable Homes Assessments

CONTENTS

Local Authority Building Control (LABC)

LABC New Home Warranty (LABC NHW)

New Home Warranty

Social Housing Warranty

Self Build Warranty

Completed / Completed Plus Warranty

Services to comply with Building Regulations

Behind the scenes: Liberty Syndicates

Contact us

0845 054 0505 info@labcnhw.co.uk www.labcnhw.co.uk

LABC: BUILDING CONTROL

LABC is the biggest building control service in England and Wales with 4,000 building control surveyors and a 70% market share across all building sectors. The flexibility of LABC means that it can provide a single "partner authority" to give Building Regulations plans approval for your developments anywhere in the country. This means you have a single point of contact giving personal account management to deliver these benefits:

- Consistent advice on building standards;
- Local inspections from a professional, qualified team near to your sites;
- In-depth expertise on 'Code', structure, noise, access, fire, contamination and sustainability;
- Simplified correspondence, faster response and reduced paperwork;
- Simplified fees and invoicing arrangements;
- Electronic submissions and e-working;
- Streamlined administration throughout the entire process.

For more information go to www.labc.uk.com

T: 0844 561 6136 // E: business.development@labc.uk.com

LABC NEW HOME WARRANTY

Did you think that it was impossible to get better service, a better range of developer support services but at a lower cost?

LABC New Home Warranty (LABC NHW), together with LABC, can provide you with a complete range of developer services to support your build from start to finish, from warranties, right through to sale with our Home Information Pack service. The synergies of providing these services under one roof allows us to pass significant cost savings on to you. As the LABC's business partner, we work closely with building control surveyors and follow the same technical standards. We also work with the LABC on providing joint system type pre-approval, acceptable by any local authority in the UK.

Our UK wide network of surveyors (who are all trained Code for Sustainable Homes assessors) means that we can provide you with a local point of contact with the benefit of national coverage and a bank of technical expertise and experience in modern methods of construction. This includes pre-consultation advice if required.



HOW TO GET A QUICK QUOTE

We are able to provide non-binding quote indications over the telephone for New Home, Self Build and Social Housing developments.

Please contact your local account manager for further information or call us on **0845 054 0505**.



WE PROVIDE A COMPLETE SERVICE OFFERING:

- Structural Warranty:
 - // Speculatively Built Residential Housing
 - // Social Housing
 - // Self Build Housing
 - // Completed Housing
 - // Scheme for Insolvency Practitioners
- Code for Sustainable Homes Assessments:
- EPC, PEA and accredited SAP Assessments;
- SBEM Assessments:
- Acoustic Testing;
- Air Pressure Testing;
- Home Information Packs:
- Free advice and support on technical and environmental issues.



NEW HOME WARRANTY

If you are building or converting a residential development (including mixed use developments) in order to market to potential clients, our New Homes warranty is for you.

The warranty provides the cost of complete, partial rebuilding or rectifying work to the new development that has been affected by major damage. Having a warranty in place gives the client peace of mind and the assurance that the development has been built to the highest standards. It also gives the edge over your competitors, and mortgage lenders the confidence they require to release funds.

We have our own national network of surveyors with a wealth of practical experience and an in-depth understanding of the building industry, giving you expert advice and guidance during the development process.

COVER INCLUDES:

- Developer Insolvency Cover (subject to approval)
- Contaminated Land Cover
- Alternative Accommodation
- Additional Costs / Fees
- Removal of Debris

OVERVIEW:

Cover Period		10 Year
//	Defects Insurance Period	2 Years
//	Structural Insurance Period	8 Years

• Financial Limits

//	New Build	£1,000,000
//	Conversions	£500,000

• Continuous Structure Limit

//	New Build	£25,000,000
11	Conversions	£5,000,000

Excess

//	Defects Insurance Period	£100
11	Structural Insurance Period	£1 000

FOR A FREE QUOTATION:

Simply complete and return our Contract Notification Form (available to download) and we will use this information to underwrite a quote tailored to the specific details of the development. For new homes, if you are not already registered, you will also need to complete our registration form.

SOCIAL HOUSING WARRANTY

Our Social Housing Warranty provides Housing Associations and Registered Social Landlords with up to 12 years cover on residential developments and conversion projects. This includes a 'right to acquire' facility providing tenants, who decide to purchase their property within the first 5 years following build completion, with a new 10 year warranty giving up to 15 years cover.

The Homes & Communities Agency (HCA) does not differentiate between any warranty provider capable of fulfilling their conditions in relation to funding. Therefore developers and social housing providers are free to choose LABC NHW.

COVER INCLUDES:

- Builder Insolvency Cover (extension subject to approval)
- Contaminated Land Cover
- Alternative Accommodation / Loss of Rent (extension)
- Additional Costs / Fees
- Removal of Debris

OVFRVIFW:

• 0	over Period	10/12 years	
//	Defects Insurance Period	2 Years	
//	Structural Insurance Period	8/10 Years	

• Financial Limits

//	New Build	£500,000
//	Conversions	£250,000

• Continuous Structure Limit

//	New Build	£25,000,000
11	Conversions	£5,000,000

Excess

//	Defects Insurance Period	£100
//	Structural Insurance Period	£1,000

FOR A FREE QUOTATION:

Simply complete and return our Social Housing Proposal Form (available to download) and we will use this information to underwrite a quote tailored to the specific details of the development.

SELF BUILD WARRANTY

The LABC Self Build Warranty has been designed specifically for individuals building their own homes and applies to both new build and conversions.

A structural warranty is an insurance policy which provides you with cover in the event of a defect occurring on your property. This is not the case with an Architects Certificate. What's more, should you wish to sell your property within the first 10 years, a warranty will make your property more attractive to buyers and mortgage lenders who require a warranty in place before releasing funds.

COVER INCLUDES:

- Additional Costs
- Alternative Accommodation
- Removal of Debris

FOR A FREE QUOTATION:

Simply complete and return our Self Build Proposal Form (available to download) and we will use this information to underwrite a quote tailored to the specific details of the development.

OVERVIEW:

Cover Period 10 Years
 // Structural Insurance Period 10 Years

• Financial Limits

// New Build \$750,000 // Conversions \$350,000

Excess £1,000



COMPLETED HOUSING WARRANTY

This is designed to help individuals wishing to sell their homes if they are less than 10 years old, and do not have an existing warranty in place. Developments are considered on a case by case basis dependent on the reason for a warranty not being arranged prior to completion. Please refer to our Self Build warranty for details and limits of cover. Cover will commence from the date the Certificate of Insurance is issued to 10 years from date of the first habitation of the property or issue of the Local Authority Completion Certificate, whichever is earlier.

FOR A FREE QUOTATION:

Simply complete and return our Completed Housing Proposal Form (available to download) and we will use this information to underwrite a quote tailored to the specific details of the development.



DEALING WITH SITES IN ADMINISTRATION?

LABC's Completed Plus scheme provides insolvency practitioners with a structural warranty when selling housing stock if existing warranties have been invalidated. Completed Plus offers a comprehensive and straightforward solution to ensure that each unit is fully compliant and ready for sale in a competitive market.

COVER INCLUDES:

- 10 year structural warranty
- Full technical audit and surveying services
- No requirement to pay any existing claims
- Cover available for completed, part-completed and individual units in apartment blocks

Please call **0845 054 0505** for more information on this scheme or to make an application.



DEVELOPER SUPPORT SERVICES

Our services include a range of testing and assessments required to comply with Building Regulations and other legislation, to assess the sustainability and energy efficiency of new homes.

LABC NHW has a network of professionally qualified, multi-skilled surveyors located across England and Wales. These surveyors are supported by our dedicated services team who work closely to ensure that timely and cost effective solutions are provided for your development. We will also provide all the information you need and ensure testing and assessments run as smoothly as possible.

Our aim is to make your life easier, whilst saving you time and money, by offering all these services through one provider – LABC NHW.

For more information go to www.labcnhw.co.uk
T: 0151 650 4308 // E: services@labcnhw.co.uk

CODE FOR SUSTAINABLE HOMES ASSESSMENTS

A Code for Sustainable Homes (CfSH) rating is compulsory for all new homes. This is used to assess and communicate the sustainability performance of a home, over and above Building Regulations, and gives the property a 'star' rating. This information is passed on to the homeowner via the Home Information Pack and is a mandatory part of the pack. The Code offers a tool for homebuilders to demonstrate the sustainability performance of their homes and to differentiate themselves from their competitors.

This is especially relevant for Housing Associations, Registered Social Landlords and developers, as the Homes & Communities Agency require social housing developments to reach Code level 3 in order to qualify for funding.

Our national team of Surveyors are fully trained and accredited code assessors and will provide you with a single point of contact for all your needs. They will ensure you are on track to achieve the Code rating you require by monitoring progress whilst carrying out their routine site inspections. We also have dedicated technical support based in our Head Office to ensure that you and your site staff are kept fully advised on progress towards achieving

your 'star' rating. We aim to make the assessment process as simple as possible to save you time, reduce risk and ease communication.

Combining our warranty and Code services means that your multi-skilled surveyor will inspect your development on a regular basis whilst giving you the benefit of the synergy provided from a single site visit.



SAP ASSESSMENT AND EPC

SAP assessments are used to calculate two ratings: energy conservation performance and CO^2 emissions. All our SAPs are calculated from plans and drawings of properties, so there is no need for site visits or surveys, and can usually be completed in just a few days.

Our surveyors will monitor the site to provide feedback on any changes that are made and how these might affect the SAP and the final EPC. We will provide any PEAs that you may require for off-plan sales and final EPCs free of charge if you purchase your SAP assessment with us.

ACOUSTIC TESTING

Part E of the Building Regulations require the acoustic performance of a new building be demonstrated by either the use of testing or the deployment of 'Robust Details'. Many developers choose to use pre-completion testing to prove that their properties comply with current Building Regulations. We deliver a comprehensive pre-completion testing service that is fully UKAS compliant. The programming of acoustic testing can also be fully organised by our surveyors.

AIR PRESSURE TESTING

Air pressure tests are the mandatory method by which developers measure the air tightness of their residential developments. Testing shows how well properties will retain heat and in turn reduce carbon emissions, making them more efficient and cheaper to maintain. Air pressure testing is a requirement of Part 'L' of the Building Regulations 2006.

Our Surveyors can advise your site staff when testing is required and, with the support of Head Office, will organise for them to be carried out. We offer a fully accredited service at competitive prices.

HOME INFORMATION PACKS

We offer a free Home Information Pack hosting service for customers who are using our warranty. We can also provide all of the mandatory information required to complete the Pack, including searches, EPCs and Code for Sustainable Homes assessments.

GETTING A FREE QUOTATION FOR OUR SERVICES

You do not have to be registered with us or using our warranty to take advantage of our services to help you comply with building regulations.

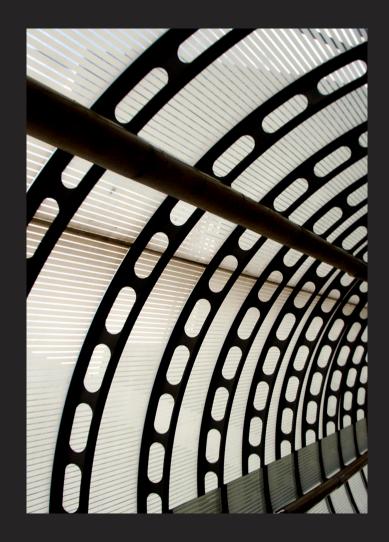
The number of tests and assessments required for any new development is affected by the number of units built, and the number of each construction type.

We will need this information in order to provide a free quotation on any of these services, or you can simply send us copies of your development plans and we will be able to identify this. Building control will be able to confirm how many unit types you have if you are unsure.

T: 0151 650 4308

E: services@labcnhw.co.uk

A: Haymarket Court Hinson Street Birkenhead Wirral CH41 5BX

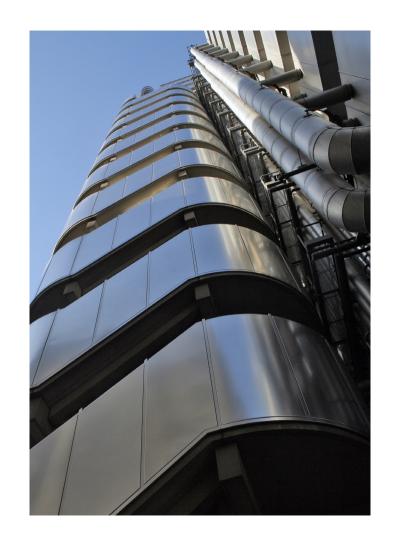


BEHIND THE SCENES

Underwritten by Liberty Syndicates at Lloyd's, LABC New Home Warranty has been designed to provide developers and individuals working alongside their Local Authority with a credible Latent Defect product, which caters for their needs.

Liberty Syndicates is one of the largest managing agents in Lloyd's and with in excess of \$30 billion in consolidated revenue, and over \$78.8 billion in consolidated assets, the Liberty Mutual Group has the financial strength to provide a wide array of products and services for businesses of all sizes, individuals, and families around the world.

It employs more than 38,000 people across 900 offices worldwide. Liberty Mutual currently ranks 102nd on the Fortune 500's list of the largest U.S. corporations.



CONTACT US

General:

W: www.labcnhw.co.ukE: info@labcnhw.co.uk

T: 0845 054 0505

New Structural Warranty enquiries:

E: enquiries@labcnhw.co.uk

T: 0845 054 0505

Assessment, Testing and HIP enquiries:

E: services@labcnhw.co.uk

T: 0151 650 4308

Technical Services team:

E: technicalservices@labcnhw.co.uk

T: 0845 054 0505



Call 0845 054 0505 for details of your local account manager



Haymarket Court Hinson Street Birkenhead Wirral CH41 5BX

T 0845 054 0505 F 0845 054 0501 E enquiries@labcnhw.co.uk W www.labcnhw.co.uk

MD Insurance Services Ltd. is the Scheme Administrator for the LABC New Home Warranty. MD Insurance Services Ltd. is authorised and regulated by the Financial Services Authority. MD Insurance Services Ltd. is registered in England No: 3642459. MK-344-3.00-290609

